

Inspirus & Gesa Credit Union Merger

Consolidating computer systems, digital banking, and more.

SINCE OUR MERGER ON AUGUST 1, 2019, Inspirus and Gesa have been working behind the scenes to bring members the “best of the best” of both credit unions. That includes ensuring that members can fully take advantage of the services offered by each organization.

As a direct result of the merger, members have benefited from access to 18 Gesa branch locations, robust home loan offerings, and new services like Money Market Accounts, student loan options, and expanded CD offerings.

We’re now ready to take the next step: consolidating our computer systems, digital banking, and mobile banking.

Once complete, in addition to the services you have now, you’ll be able to access bump-rate CDs, 11 CD term options, investment services, mortgage lending, commercial loans, business accounts, IRA choices, and full membership perks at Gesa branches. You’ll also have new opportunities to support local heroes (like teachers and first responders) and select high schools with debit cards that raise funds with every swipe. We’ll even be able to expand the High School Credit Union program to western Washington, in which students run on-campus branches exclusively for that school’s faculty and students.

While we are working hard to make this transition as seamless as possible, we know that these changes can be inconvenient. We appreciate your assistance and patience as we work to bring you access to the newest technology and a full range of financial products and services. In the end, our goal is to surpass your expectations at every turn.

When will this happen?

We’ll flip the switch on the new, consolidated systems on Monday, November 2, 2020.

Before we can do that, though, we need to **make our account numbers uniform**. As we grew over the years, we adopted different formats and did workarounds to accommodate existing numbers.

What does that mean to me?

For the majority of members, we will add a couple of digits to the account numbers they already have. As we get closer to the transition, we’ll securely provide you with your new account numbers. Stay tuned for additional details coming soon.

For your convenience, any existing automatic deposits or withdrawals you have set up with your Inspirus accounts will continue work as they do now. There’s no action needed on your part. This includes direct deposit for your paycheck or retirement. And, any automated ACH debits from your checking account for bills like insurance or utilities will automatically update, so you won’t have to update your account information with those providers. It’s just one of the ways we’re committed to making this transition as easy as possible for our members.

Save the date!



Inspirus and Gesa Credit Union are consolidating our computer systems, digital banking, and mobile banking.

More products and services

- *Bump-rate CDs*
- *11 CD Term Options*
- *Investment Services*
- *Mortgage Lending*
- *Commercial Loans*
- *Business Accounts*
- *Full Membership Perks at Gesa Branches*

New ATM and debit cards



And much more!

You'll also receive new ATM and debit cards reflecting your new numbers. You'll be able to start using your new Gesa card once the systems are switched over on November 2, 2020, at which time the old Inspirus cards will no longer work. Your Inspirus checks will continue to work, even after the computer system conversion.

Our website, inspirusCU.org, will start automatically redirecting to gesa.com and its secure digital banking login. All services you see on the Gesa website will be available to you.

What if I still have questions?

Stand by! We'll provide more information as we get closer to integration weekend. Watch your mail and email inbox in the weeks ahead for details that apply to specific products (like checking and credit cards) that you use. If you haven't already, please confirm that your contact information is up-to-date to ensure you receive all these important updates and communications. Simply log into Digital Banking and navigate to the Contact tab in Settings, or call us at 888.628.4010.

Next month, you will receive a comprehensive **"Merger Manual"** in the mail, which will provide important details and next steps regarding any changes to the credit union and your accounts. In addition, we'll provide introductory and training videos on our website so you can confidently take advantage of new online and mobile services.



You're welcome, of course, to ask questions via *secure messaging in Digital Banking*, *email questions@inspirusCU.org*, *by calling 888.628.4010*, or *in person at our branches*. We may not yet know the answer since we're still working out the details, but we'll always do our best to help!

Will 'Inspirus' still be my credit union after November 2, 2020?

Your branches and all the people you know and trust at Inspirus will be right here to continue helping you live your best financial life. With consolidated systems, we'll operate under the Gesa name beginning November 2. We are still exploring the possibility of a new name for our combined organization – one that reflects the values, aspirations, unity, and bright future of our cooperative going forward. We'll provide more updates regarding the name in the coming months.

We remain committed to supporting the educational community through donations, financial literacy, and working closely with local organizations that make a difference through projects that support students and educators.



Inspirus Credit Union

Branch Locations
5200 Southcenter Blvd., Tukwila, WA 98188
5363 Auto Center Way, Bremerton • 10020 NE 137th St., Kirkland
3405 188th St. S.W., Lynnwood • 7300 Roosevelt Way N.E., Seattle
5123 E. Third Ave., Spokane Valley • 708 Shaw Rd. E., Puyallup
2637 N. Pearl St., Tacoma
206.628.4010 or 888.628.4010 toll free

Lobby Hours:

Call for current
weekday lobby
hours.

inspirusCU.org



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