

# Telephone Banking

**1-800-628-7910**

**Telephone banking** allows you to get account information, transfer balances, view loan information, and much more, all from your phone. It's available 24/7 and is completely FREE!

To get started, dial **1-800-628-7910** on your touch-tone telephone. Make sure that you have your member number nearby for reference. Using either your voice or the keypad, select from one of the seven menu options below:

-  **1 Select Account**
-  **2 Transfers**
-  **3 Account Balances**
-  **4 General Information**
-  **5 Product Information**
-  **6 More Choices**
-  **7 Merchant Verification**



*Miss something? Press \* to repeat what you just heard.*

*Don't know your PIN? For first time users, your PIN is the last four digits of your Social Security Number.*

**If you have any questions, you can reach us at 1-888-628-4010.**

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**inspirusCU.org**

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## Select Account

Option to select Savings, Checking, Loans, Credit Cards, & Lines of Credit

- 1 More Details
- 2 Transfer Money, Make a Loan Payment, Request a Withdrawal Check
- 3 Choose Another Account
- 4 More Choices (see Main Menu #6)

- Savings Details
- Checking Details
- Loan Details
- Credit Cards
- Lines of Credit

- 1 All Transaction History
- 2 Deposits
- 3 Withdrawals
- 4 Last Year and Year-to-Date Interest

- 1 All Transaction History
- 2 Cleared Checks
- 3 Deposits
- 4 Withdrawals
- 5 More Choices

- 1 Last Year and Year-to-Date Interest
- 2 Specific Check Cleared
- 3 Stop Payment
- 4 Stopped Check Inquiries

- 1 Balance Summary
- 2 Transaction History
- 3 Last Payment Information
- 4 Next Payment Information
- 5 Last Year and Year-to-Date Interest

- 1 Balance and Available Credit
- 2 Transaction History
- 3 Last Payment Information
- 4 Next Payment Information
- 5 Last Year and Year-to-Date Interest

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## Transfer Money

Option to transfer to and from Savings, Checking, Loans, Credit Cards, & Lines of Credit

Option to transfer to request withdrawal checks

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## All Account Balances

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## General Information

- 1 Office Locations & Hours
- 2 Lost/Stolen Card

5

## Product Information

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## More Choices

- 1 Lost/Stolen Card
- 2 Activate A Card
- 3 Change PIN

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## Merchant Verification